



5575 SW 67TH Avenue Road, Ocala FL 34474

Phone: (352) 414-5454 **Fax:** (352) 414-5461 **Cell:** (352) 624-6798

Position Vacancy Announcement

Effective 01/02/2026

CUSTOMER SOLUTIONS SPECIALIST

Major Functions:

The primary function of this front-line customer service position is to provide exceptional service to customers of this water and/or wastewater utility by addressing inquiries, processing requests, and resolving issues related to utility services. This position will serve as the first point of contact for customers, ensuring that their concerns are handled efficiently, professionally and will assist in maintaining accurate records, facilitating payments, and ensuring compliance with utility policies and regulations.

Salary: Salary is dependent on license level and experience.

Pay Ranges		
Job Level	Hourly Salary	Annual Salary
Customer Solutions Specialist I	\$18.18 to \$27.44	\$37,815 to \$57,080
Customer Solutions Specialist II	\$20.23 to \$30.81	\$42,080 to \$64,080

Closing Date: Open until position is filled

Contact: Human Resources Department
5575 SW 67th Avenue Road,
Ocala FL 34474

Email: hr@blccdd.com

Please visit our website at www.blccdd.com to apply online.

Bay Laurel Center CDD is an Equal Opportunity Employer and a Drug-Free Workplace